



SERVICE REQUEST FORM

Customer

Contact person

Full company name

Full Name

Address (street, post code, city)

Phone number

Shipping Address (fill in if different from above)

email

Data for calibration certificates (if different from above)

Form of payment (agreed with the Sonel)

Full company name

Address (street, post code, city)

Returning instruments

No.	Type of repair		Calibration Certificate	Type	Serial number	Fault description
	warranty repair	post-warranty repair				
1.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
2.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
3.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
4.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			

1. The returning devices must be provided with complete accessories.
2. The warranty is void whenever any of the below situations occur:
 - the damage was caused as a result of improper use, transportation or storage,
 - the damage was caused as a result of improperly carried out recalibration or firmware upgrade,
 - repairs or modifications have been made outside the authorized Sonel SA service,
 - serial numbers on the returning products are removed or unreadable.

SONEL S.A. company ensures confidentiality and is responsible for management of all information obtained or created during the performance of laboratory activity.